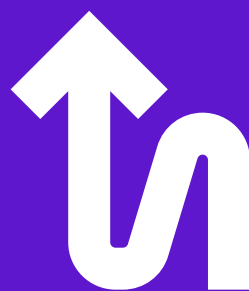
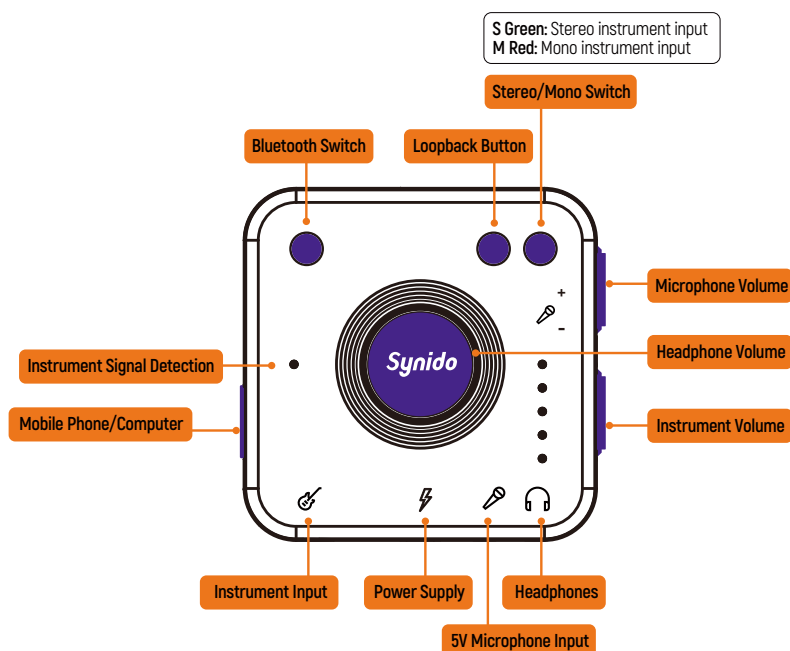


Quick Connection Guide



Interface Introduction



Tips:

1.M/S Indicator: The red light indicates MONO input (electric guitar, pickups, etc.), while the green light indicates STEREO input (drums, electric piano, effects, etc.).

M/S Switch Instructions:

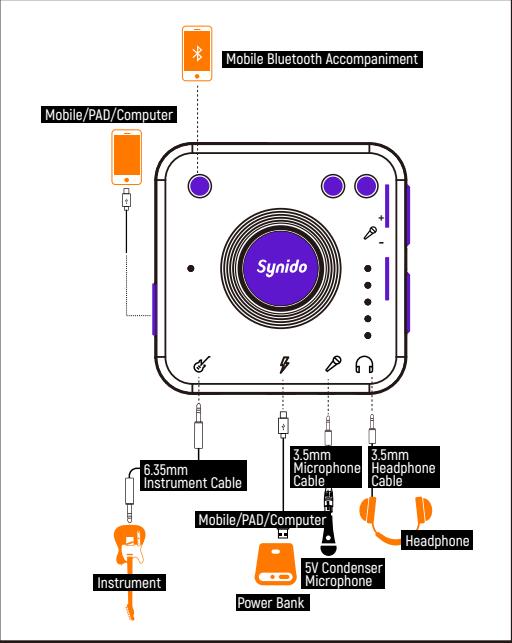
When connecting a mono audio source, please switch to the M (MONO) mode (red light). If the S (STEREO) mode is selected (green light), you may only hear sound in one ear during monitoring and recording.

When connecting a stereo audio source, please switch to the S (STEREO) mode (green light).

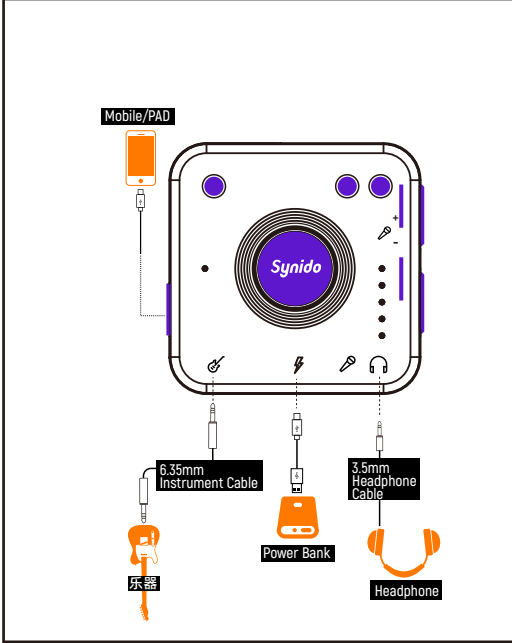
If the M (MONO) mode is selected (red light), the sounds in the left and right channels may cancel each other out.

2.Loopback Button: When enabled, the red light will be on, allowing the computer audio player to play audio as accompaniment. It is recommended to turn this off when using a mobile device or tablet.

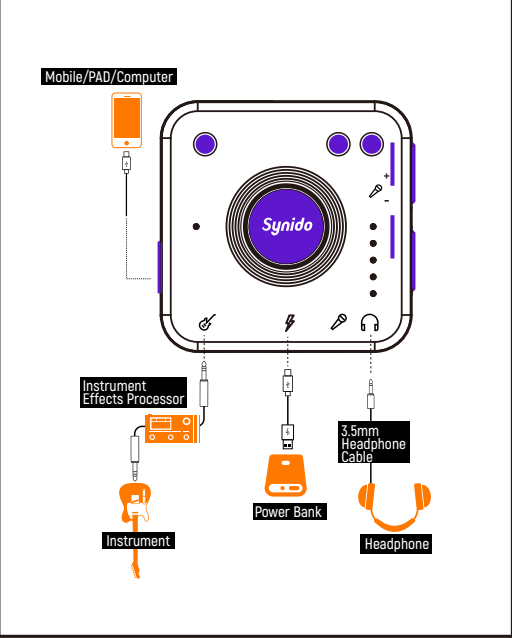
Audio Interface Connection Instructions



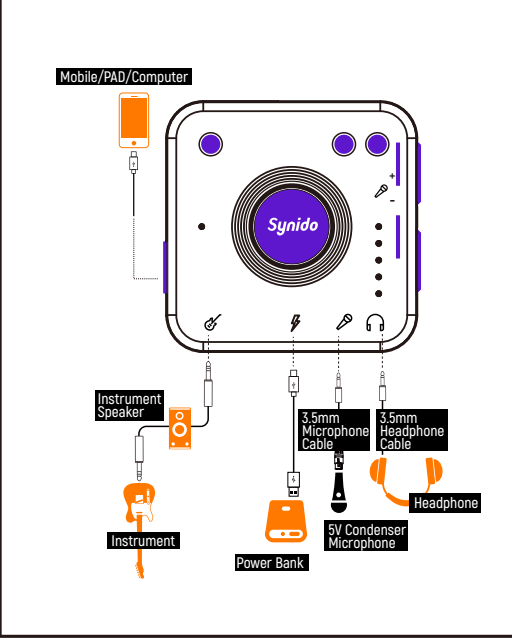
Mobile Instrument Internal Recording Setup



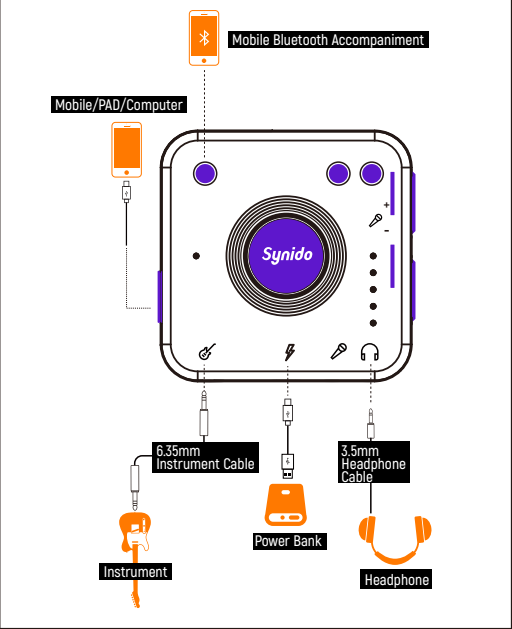
Instrument Effects Processor Internal Recording



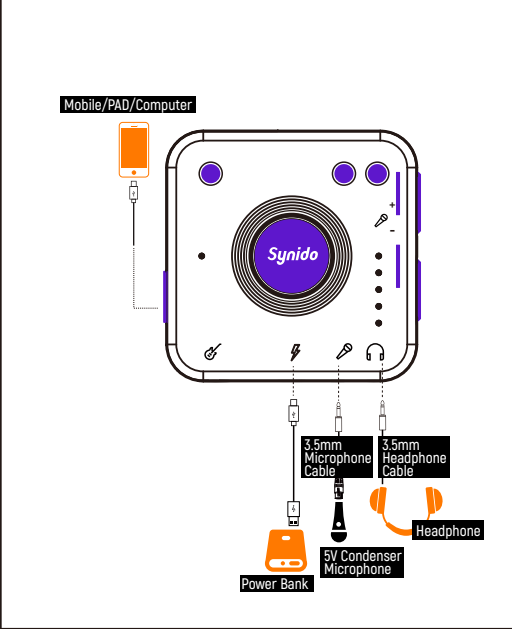
Instrument Speaker Internal Recording



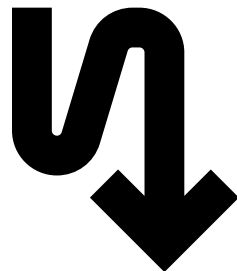
Mobile Instrument Performance with Wireless Accompaniment



Mobile Music/Game/Voice Setup

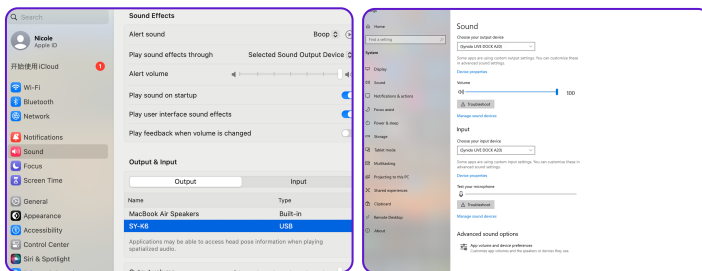


Audio Settings Operation Guide



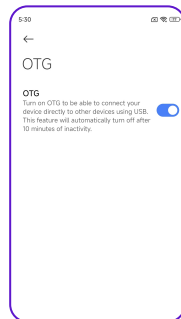
1.Windows/iOS System Audio Settings

Set computer audio input/output to: SYNIDO LIVE DOCK A10



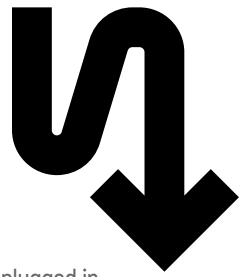
2.Mobile OTG Switch Settings for Android/iOS

- (1) Android version must be Android 4.0 or above to support OTG functionality.
- (2) OTG switch is off by default; search for the OTG switch to turn it on.
- (3) If no OTG switch is found, it is on by default and does not need to be manually activated.
- (4) If the mobile OTG switch is disconnected for 10 minutes, it needs to be reactivated.
- (5) No operation is required for Apple devices; it is on by default.



*Some Android phones may require the OTG switch to be enabled
Go to Phone Settings > Search for OTG > Enable

FAQ



Q: Connection Errors

- a: Check if the device connections are correct and if the cables are securely plugged in.
- b: If the device light is off, the mobile OTG switch needs to be turned on.
If there is no sound from the instrument, check if the red signal indicator is flashing; if not, increase the instrument output volume.
- d: If the microphone is silent, increase the microphone volume appropriately. It supports 5V condenser and lapel microphones but does not support 48V phantom-powered large diaphragm microphones or dynamic microphones.

Q: Headphones No Sound

- a. If there is no sound from the headphones, adjust the central knob to increase the headphone volume by turning it clockwise.
- b: If the headphones are damaged, try replacing them.
- c: If there is screeching when connecting headphones, check if they are securely plugged into the jack.
- d: If sound is only coming from one side of the headphones, check if they are properly connected.

Q: Troubleshooting Headphone Monitoring Issues (Noise, Humming)

- a: Keep away from power transformers and other high-voltage devices.
- b: Check if there are mobile phones nearby that are on a call, as this may cause signal interference, leading to noise during use.
- c: If the product is connected to a charger, disconnect it to eliminate noise.
- d: When using the phone while charging, power fluctuations may cause interference noise. It is recommended to use a power bank or a high-quality regulated phone adapter to reduce charging noise.
- e: Change the headphones to rule out quality issues causing noise.
- f: If there is a continuous beeping sound in the headphones after connecting, and it persists after reconnection, it may indicate incompatibility. Please refer to the mobile compatibility chart or contact customer service with your phone brand and model.

Q: Mobile OTG Connection Issues (Not Recognized, Accompaniment Not Playing, Not Charging)

- a: Check if the OTG cable is properly connected to the streaming phone.
- b: Verify if the phone recognizes the audio device.
- c: Reconnect the Type-C interface.
- d: Check if the mobile OTG switch is turned on (some Android phones require manual activation).
- e: Some Android phones may not record sound when using the built-in camera; you may need to use the built-in voice recorder to capture audio from third-party camera apps.
- f: When charging a phone/PAD while using it, it is recommended to use a 5V 2A power bank. Low battery may cause the PAD to not display charging status, charge slowly, or lose power.
- g: If the phone does not have an OTG switch or the device still does not start even when the switch is on, it may indicate incompatibility. Please refer to the mobile compatibility chart or contact customer service with your phone brand and model.

Q: Gain Setting Recommendations

- a. Instrument Input Gain Range: -12dB to +21dB; input signal sensitivity range: 5mV to 800mV.
- b: Select common gain values: 3dB to 6dB.
- c: For large signal instruments, it is recommended to set the instrument gain to the lowest, below 3dB, or adjust the instrument output volume to below 80% to prevent distortion.
- d: For guitars and basses directly connected to the interface, it is advisable to use a 6.35mm TRS audio cable. The included 3.5mm audio cable is suitable for connecting electronic keyboards, drum kits, and other instruments.

Q: Restoring Factory Settings

- a: Simultaneously press the LOOPBACK and Instrument + buttons for 3 seconds to successfully trigger a factory reset. The instrument indicator light will blink three times, indicating that the factory reset was successful.

If you have any other questions or would like to provide feedback for our product improvements, please email our customer support team at cs@synido.com, or visit our official website at <https://www.synido.com/> for the latest FAQs.

Synido