



USER MANUAL

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Voice 100 Audio Interface

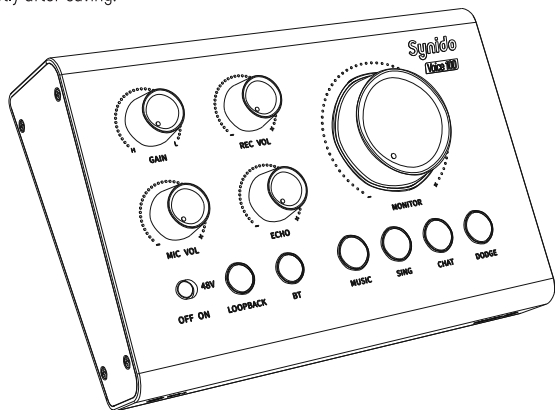
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PRODUCTION INTRODUCTION

Synido Voice 100 is a multifunctional computer external sound card. Equipped with the high-quality, low-noise amplifier circuit and microphone's high and low bass adjustment, Synido Voice provides high-precision gain adjustment and wonderful vocal effects. Built-in high-performance digital DSP chip, the hardware sound effect is more natural, clean, and charming.

Moreover, Voice 100 is with a computer control panel, allowing you can use it just when connecting. It greatly reduces the difficulty of using the sound card and improves the convenience of use. Adjusting the appropriate effect parameters according to the vocal timbre by the control panel, the computer can use them directly after saving.



Features

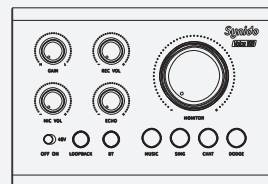
- Drive-free design can plug-and-play quickly
- Metal body design could shield noise better
- DSP chip creates digital sound effects
- 48V power supply for professional recording
- One-click to dodge and noise reduction
- More interface enables multiple people to play together
- Bluetooth accompaniment during mobile live broadcast
- The control panel is simple and easy to use

SPECIFICATIONS

Product Model: Voice 100	Product Size: 160*108*52mm
Simultaneous I/O: 2In/2Out	Sampling Rate: 16bit/44.1KHz
DAC Dynamic Range: 105dB	SNR: ≥105dB [Music], ≥96dB [Recording]
Product Weight: 462g	Maximum Output Power: 125mW, 32Qheadset
Distortion: ≤0.1% [Recording], ≤0.005% [Music]	

PACKAGE CONTENTS

x1



Synido Voice 100

x1



USB Data Cable

x1



Accompaniment Cable

x1



Live Cable

x1



User Manual
(with Warranty Card)

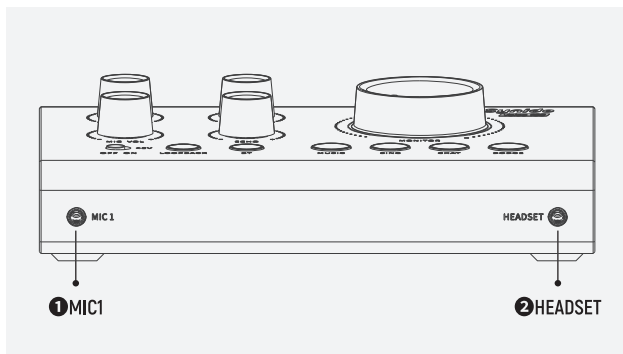
x1



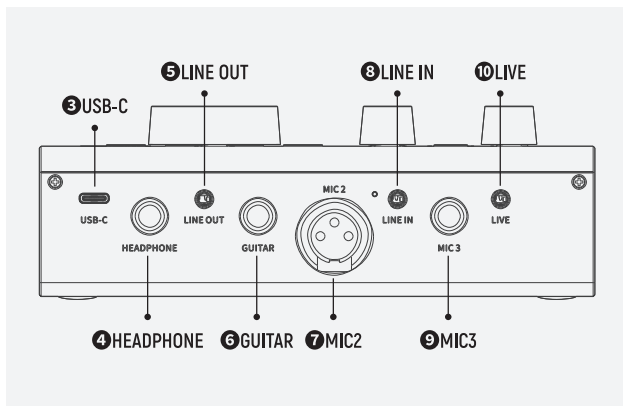
Certificate of Conformity

WIRING DIAGRAM AND FUNCTION DESCRIPTION

Front Interface



Back Interface



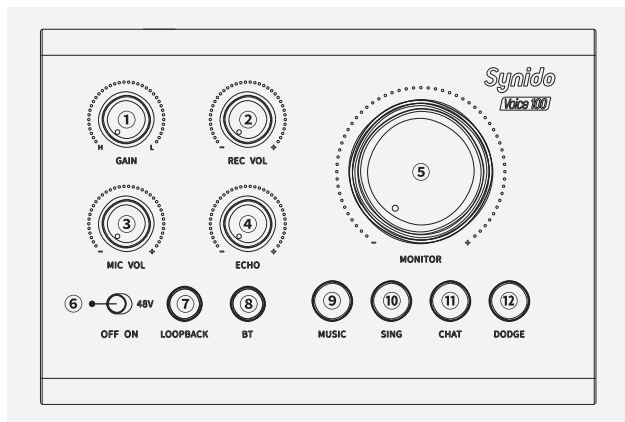
WIRING DIAGRAM AND FUNCTION DESCRIPTION

Wiring Diagram

Function Description

- | | |
|-------------|--|
| 1 MIC1 | 3.5mm microphone interface can connect an electret condenser microphone. |
| 2 HEADSET | 3.5mm headset interface can connect headset/in-ear-headset or monitor headsets. |
| 3 USB-C | USB data cable interface can connect computer/tablet/mobile phone. |
| 4 HEADPHONE | 6.35mm headphone jack can connect monitor headphones. |
| 5 LINE OUT | 3.5mm loudspeaker interface can connect external-passive-speaker/speaker power amplifier |
| 6 GUITAR | 6.35mm instrument interface can support the input of electric guitars, electronic organs, and other instruments. |
| 7 MIC2 | XLR microphone interface can connect 48V large-diaphragm condenser microphone. |
| 8 LINE IN | 3.5mm accompaniment interface can support external accompaniment sound source and mobile accompaniment input. |
| 9 MIC3 | 6.35mm microphone interface can connect a dynamic microphone. |
| 10 LIVE | 3.5mm live broadcast interface can connect external mobile-phone/tablet for live broadcast. |

PANEL IDENTIFICATION AND FUNCTION DESCRIPTION



Panel Identification

Function Description

- | | |
|------------------|---|
| ① GAIN | Adjust the treble and bass of the microphone, and select the appropriate tone according to the characteristics of the microphone. |
| ② REC VOL | Adjust the volume of the recording to the computer. |
| ③ MIC VOL | Adjust the volume of the microphone. |
| ④ ECHO | Adjust the intensity of the reverb. |
| ⑤ MONITOR | The orange light will stay on after the power is turned on, and the local monitoring volume will be adjusted. |
| ⑥ 48V | Turn on and off the power supply switch of the 48V large-diaphragm MIC 2. |

PANEL IDENTIFICATION AND FUNCTION DESCRIPTION

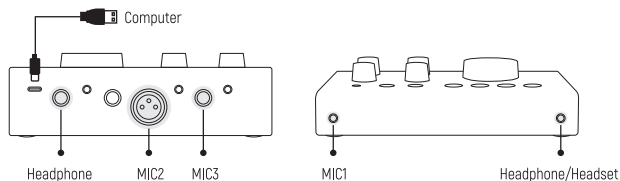
Panel Identification

Function Description

- | | |
|-------------------|---|
| ⑦ LOOPBACK | The orange light will stay on after turning it on, the computer accompaniment and microphone can be recorded. |
| ⑧ BT | Turn on/off Bluetooth for playing accompaniment on the mobile phone.
Flashing Connecting Light on Connected Light off Disconnected |
| ⑨ MUSIC | The orange light will stay on after turning it on, the microphone will be muted and the computer accompaniment can be recorded. |
| ⑩ SING | Built-in three reverb options: Small, Medium, and Large. Users can select the appropriate effect when singing, and adjust the reverb intensity and volume.
Green Light Small Red Light Medium Blue Light Large |
| ⑪ CHAT | The original sound effect. The orange light will stay on when it is turned on. |
| ⑫ DODGE | When the microphone picks up the sound, it will dodge the computer or others input accompaniment, highlighting the microphone sound; when the microphone not picks up, the accompaniment will continue to play, and the orange light will stay on. |

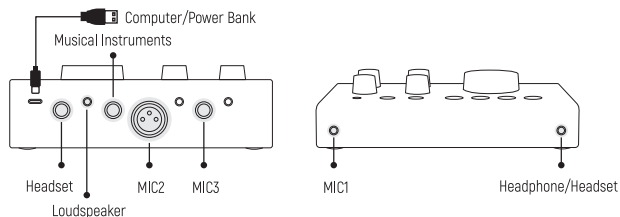
How To Use Computer Singing/Recording/Live Broadcast:

- ① Use the USB-C data cable to connect Voice 100 to the computer;
- ② Connect headphone and microphone (or headset);
- ③ Open the singing or live broadcast software.



How To Connect The Instrument To Play:

- ① Connect Voice 100 with musical instruments (electric guitar, electronic organ, etc.);
- ② When going out to play, connect the power bank, loudspeaker, and microphone;
- ③ If you are recording, connect your computer, headphones, and microphone and open the recording software.

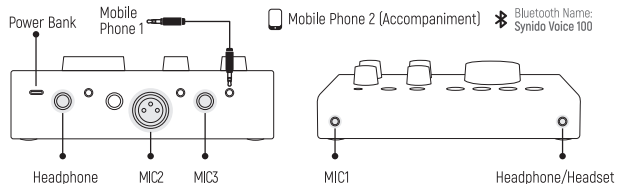


* 1. "MIC 1", "MIC 2" and "MIC 3" respectively refer to "3.5mm electret condenser microphone interface", "XLR microphone interface" and "6.35mm dynamic microphone interface"; "Headphone" refers to 3.5mm monitor headphone interface, "Headphone/Headset" refers to 3.5mm headphone/headphone or headset interface, you can wire it according to your needs.

* 2. For the main functions of the sound card, please check the panel identification and function description page.

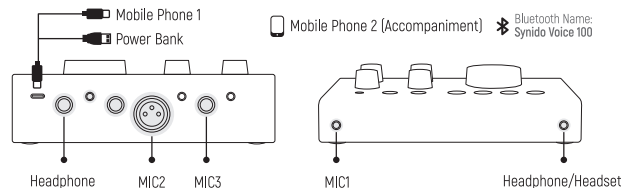
Mobile Phone Live Broadcast Usage Method One:

- ① Use the 3.5mm live cable to connect Voice 100 and mobile phone 1;
- ② Press the BT button to turn on Bluetooth to connect the mobile phone 2;
- ③ After connecting the power, headphone, and microphone (or headset), open the live streaming software of mobile phone 1.



Mobile Phone Live Broadcast Usage Method Two:

- ① As shown in the figure, use OTG power bank (provided by yourself) to connect Voice 100, mobile phone 1 and power bank;
- ② Press the BT button to turn on the Bluetooth to connect the mobile phone 2;
- ③ After connecting the headphone and microphone (or headset), open the live streaming software of mobile phone 1.



* 1. Method one uses 3.5 analog signals; and method two uses OTG digital signals. It is generally considered that digital signals have better sound quality.

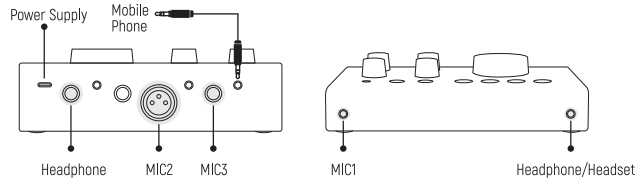
* 2. When using method one for live broadcast, the mobile phone needs to support a 3.5mm interface (the phone's headphone jack needs to be a 3.5mm interface). If the phone does not have a 3.5mm port, you need a 3.5mm adapter corresponding to your phone port. For example, if the mobile phone interface is Type-C, then Type-C to 3.5mm adapter is required.

* 3. In the second method of use, if there is no external power bank, mobile phone 1 will supply power to the sound card.

* 4. "MIC 1", "MIC 2" and "MIC 3" respectively refer to "3.5mm electret condenser microphone interface", "XLR microphone interface", "6.35mm dynamic microphone interface"; "Headphone" refers to 6.35mm monitor headphone interface, "Headphone/Headset" refers to 3.5mm headphone/headphone or headset interface, you can wire it according to your needs.

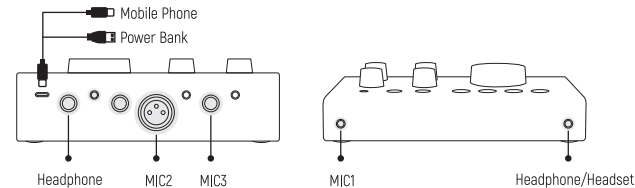
Mobile Phone Singing/Recording Usage Method One:

- ① Use 3.5mm cable to connect Voice 100 and mobile phone ;
- ② Connect the mobile power supply;
- ③ After connecting the headphone and microphone (or headset), open the mobile phone singing and recording software.



Mobile Phone Live Broadcast Usage Method Two:

- ① As shown in the figure, connect Voice 100 and mobile phone;
- ② Connect the power supply;
- ③ After connecting the headphone and microphone (or headset), open the singing or recording software.



* 1. Method one uses 3.5 analog signals, and method two uses OTG digital signals. It is generally considered that digital signals have better sound quality.

* 2. When using method 1 to sing or record, the mobile phone needs to support a 3.5mm interface (the phone's headphone jack needs to be a 3.5mm interface). If the phone does not have a 3.5mm port, you need a 3.5mm adapter corresponding to your phone port. For example, if the mobile phone interface is Type-C, then Type-C to 3.5mm adapter is required.

* 3. When using the second method, if there is no external power bank, the sound card will be powered by the mobile phone.

* 4. "MIC 1", "MIC 2" and "MIC 3" respectively refer to "3.5mm electret condenser microphone interface", "XLR microphone interface", "6.35mm dynamic microphone interface"; "Headphone" refers to 6.35mm monitor headphone interface, "Headphone/Headset" refers to 3.5mm headphone/headset or headset interface, you can wire it according to your needs.

*This software is the PC control panel of Voice 100, which can customize, edit and save a variety of parameters. The device can be used normally without downloading the software.

Step 1: Software Download

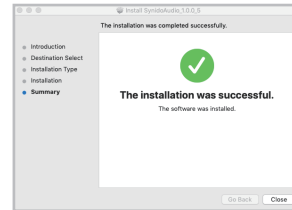
Please download the software from the official website:
www.synido.com/support/downloads

Step 2: Connect the Sound Card

Use the USB data cable included in the package to connect Synido Voice 100 to the computer.

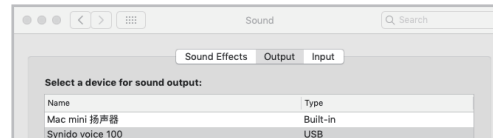
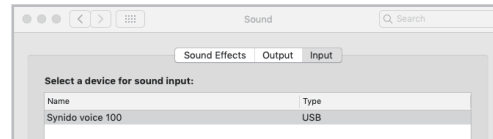
Step 3: Software Installation

Double-click the downloaded driver and follow the instructions to install it.



Step 4: System Settings

After confirming that the computer has recognized Synido Voice 100, users shall enter **System Preferences** → **Sound** → **Output/Input**, select Synido Voice 100 as the input and output device.



DOWNLOAD AND INSTALLATION OF WINDOWS SOFTWARE

*This software is the PC control panel of Voice 100, which can customize, edit and save a variety of parameters. The device can be used normally without downloading the software.

Step 1: Software Download

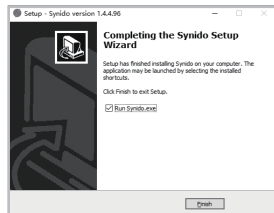
Please download the installation driver from the official website:
www.synido.com/support/downloads

Step 2: Connect the Sound Card

Use the USB data cable included in the package to connect Synido Voice 100 to the computer.

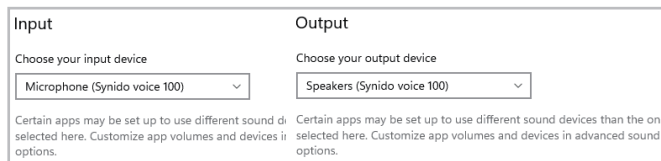
Step 3: Software Installation

Double-click the downloaded driver and follow the instructions to install it.

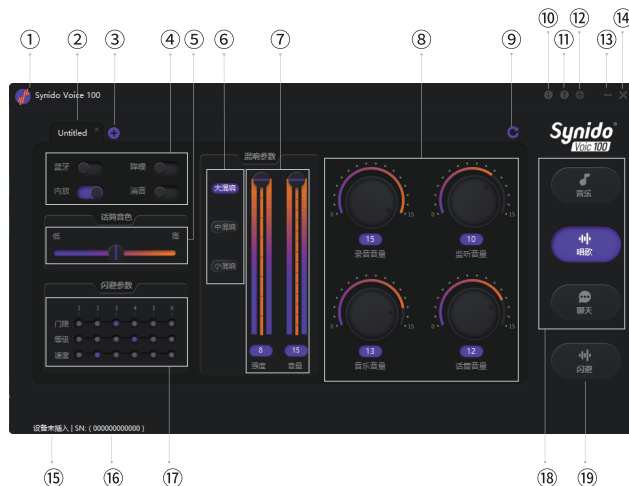


Step 4: System Settings

After confirming that the computer has recognized Synido Voice 100, the user needs to right-click the loudspeaker icon in the notification area, open the sound settings and find the audio device list, and then select Synido Voice 100 as your input and output device.



PC CONTROL PANEL FUNCTION DESCRIPTION



① Program Name	② Parameters Setting Window
③ New Parameters Window	④ Function Switches
⑤ Microphone Treble and Bass	⑥ Types of Reverb
⑦ Reverb Parameters Customization	⑧ Volume Adjustment
⑨ Reset Parameters	⑩ Program Information
⑪ Support and Help	⑫ Interface Language
⑬ Minimize the Program	⑭ Turn Off the Program
⑮ Device Connection Status	⑯ SN Number
⑰ Dodge Parameter	⑱ Mode Selection
⑲ Dodge Switch	

Q: Why the indicator does not light up after the device connects to the computer?

A: Please check if the USB port of the device is properly plugged in.

Q: Why is there no sound when playing music on the computer?

A: ① Check if the computer audio input and output device equipped with this device;

Input	Output
Choose your input device Microphone (Synido voice 100)	Choose your output device Speakers (Synido voice 100)
<small>Certain apps may be set up to use different sound devices than the one selected here. Customize app volumes and devices in advanced sound options.</small>	<small>Certain apps may be set up to use different sound devices than the one selected here. Customize app volumes and devices in advanced sound options.</small>

- ② Check if the headphone connection to the corresponding jack of the sound card;
- ③ Check if the headphone fully insert into the jack;
- ④ Check if the headphone volume adjusts to the minimum sound.

Q: Why is there no sound from the microphone?

- A: ① Check the working mode of the sound card, the microphone is silent in the music mode;
- ② Check if the microphone volume knob adjusts to the minimum;
 - ③ Check if the monitor volume knob adjust to the minimum;
 - ④ Check if the 48V power supply switch of the large-diaphragm microphone is turned on.

Q: Why is there no sound in the live broadcast on the mobile phone, but the mobile audio is played out?

- A: ① Check if the connecting cable corresponds to the sound card function interface;
- ② Check if the mobile phone recognizes the audio device;
 - ③ Re-plug the cable corresponding to the mobile phone live broadcast.

1. Avoid strong collisions and do not drop the device.
2. The device will be corroded by liquids causing malfunctions, short circuits, or incorrect operation. Please use a soft dry cloth to wipe the liquid spilled on the device.
3. Do not expose the device to the sun, or place it in extreme environments such as high temperature and bad ventilation. Overheating may cause the device to malfunction.
4. When the product is not in use, please turn off the power and store it in a dry and ventilated place.
5. Please use the original audio cable and data cable of the product.
6. When connecting or removing various cables, please take the connectors and do not pull the cables to avoid short circuits or damage to the device.
7. Do not disassemble or modify without authorization, and any product function and safety issues arising therefrom shall be borne by the customer.
8. Under normal conditions of use, the body will generate slight heat, which is normal.

Attention: Please do not connect a 5V power microphone to the 48V power microphone port. There is a risk of damaging the microphone.

For more FAQs, visit Support Center: [Synido.com/support](https://synido.com/support) or scan the QR code  or email us through cs@synido.com

WORKING TIME: 9:00 - 18:00 [MONDAY TO FRIDAY, GMT+8]



RETURNS & WARRANTY

Synido One-Year Limited Warranty Policy

All warranties begin from the date the product is purchased. If a product and accessories develops a fault during the warranty and the fault are due to a quality issue rather than your own breakage or misuse then Synido will repair, replace or refund your product at its own discretion. Defective items MUST BE reported and returned to us within the warranty period (and in the original packaging, if possible). You must tell us what the defect is provided with pictures and videos. Shipping charges may apply, depending on the location. Synido does not warrant against normal wear and tear, nor damage caused by accident or abuse. To fix such issue will be charged extra service fee. Synido assumes no liability for any accident, injury, death, loss, or other claim related to or resulting from the use of this product. You should afford the shipping fee of returning product to us, and we offer free shipping of your replacement or exchange product.

After One-Year Warranty

For post warranty repair, the procedure is the same as outlined in One-Year Limited Warranty. However, you are responsible for shipping charges both ways and the current price of part(s) used in the repair.


Return Instructions

Cut out the RMA FORM on Page 16 and include the completed RMA Form in your package, along with the item(s) to begin the return process. We recommend selecting a trackable shipping method and insuring the package. Return shipping costs are the responsibility of the customer.

Please do not return any hardware back to Synido without a valid and authorized Return Material Authorization (RMA) number.

In the instance of Synido giveaways, gift, contest, and promotional items, the products cannot be returned for cash value or store credit.

PRODUCT REGISTRATION

Go to [Synido.com/support/product-registration](https://www.synido.com/support/product-registration) or scan the QR code to activate your Synido warranty now! 

Make sure to have your basic purchase information with you (Date, Order Number, and Vendor).

Synido offers a full 1-year warranty upon sign-up. Make sure to sign up within 90 days of purchase.



RETURN MATERIAL AUTHORIZATION (RMA) FORM

Please use the form below for returns and complete all of the sections so we can promptly process your return. Contact Synido Technical Support cs@synido.com to request an RMA number.

Order Number & Purchase Date:

Store of Purchase:

Product Name & Model Number :

Product Serial Number:

Customer Ship-to Address:

Contact Name:

Contact Phone, Fax, and E-mail:

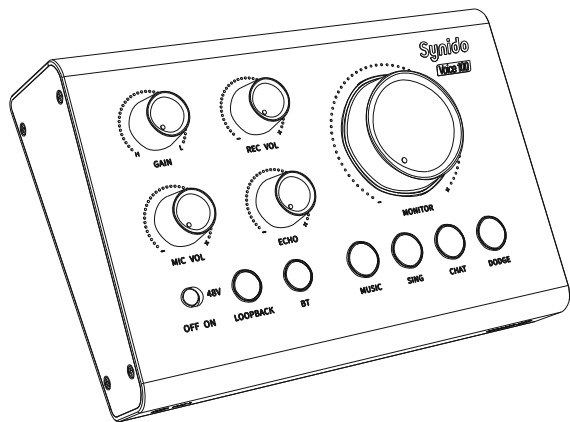
Problem Description:

RMA:

P.S. Please also mark RMA number in the outside shipping carton.

产品介绍

Synido Voice 100是一款多功能电脑外置声卡。拥有高音质、低噪声的话放电路，配合话筒高低音调节，提供高精度的音色调整，提供美妙的人声效果；内置高性能数字DSP芯片，硬件声效更自然、干净、魅惑；即连即用，极大降低声卡使用难度，提高了使用方便性。同时，其搭配电脑控制面板，可根据自己的人声音色调整适合的效果参数，参数保存后主机可直接调用。



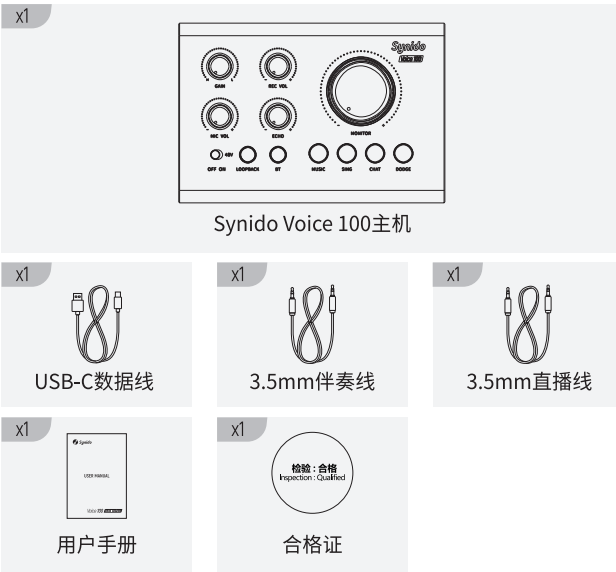
功能特点

- 免驱设计，即插即用
- 金属机身，屏蔽杂音
- DSP芯片，数字音效
- 48V供电，专业录音
- 一键闪避，一键降噪
- 接口丰富，多人演奏
- 手机直播，蓝牙伴奏
- 操控面板，简单实用

规格参数

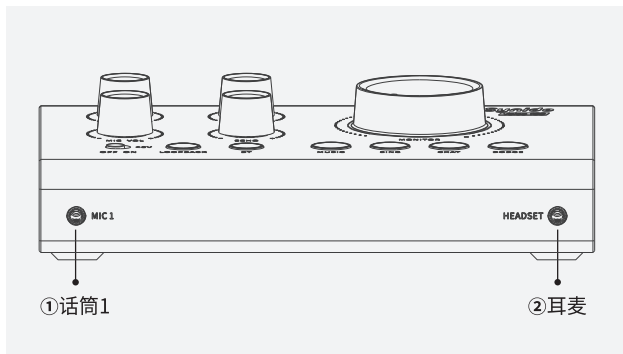
产品型号: Voice100	产品尺寸: 160*108*52mm
通道: 2In/2Out	采样率: 16bit/44.1KHz
动态范围: 105dB	信噪比: ≥ 105 dB(音乐), ≥ 96 dB(录音)
失真度: $\leq 0.1\%$ (录音), $\leq 0.005\%$ (音乐)	最大输出功率: 125mW, 32 Ω 耳机
产品净重: 462g	

包装清单

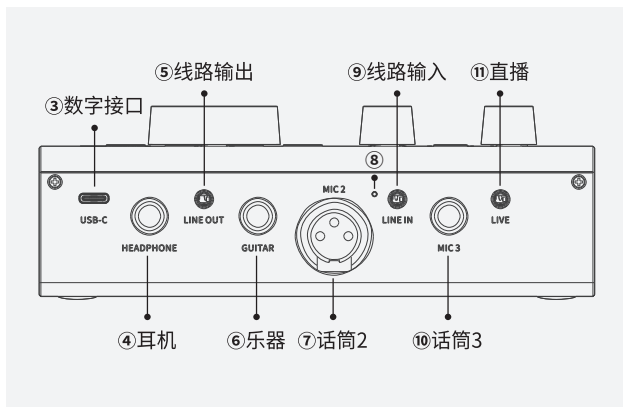


接线图与功能说明

正面接口



背面接口



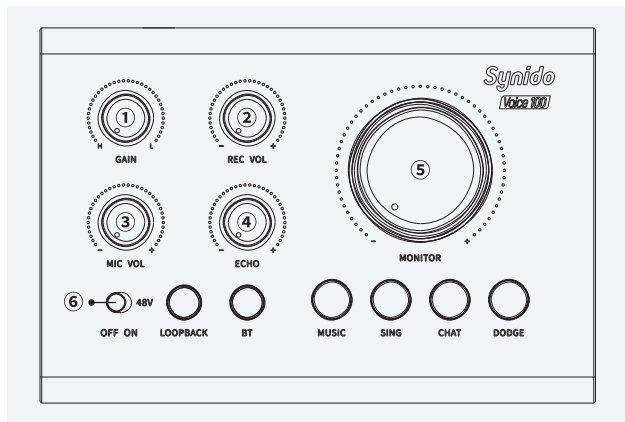
接线图与功能说明

接口名称

接驳说明

接口名称	接驳说明
① 话筒1	3.5mm麦克风接口,可连接驻极体电容麦克风。
② 耳麦	3.5mm耳麦接口,可连接头戴式/入耳式耳麦或监听耳机。
③ 数字接口	USB Type-C数据线接口,可连接电脑/手机/平板电脑。
④ 耳机	6.35mm耳机接口,可连接监听耳机。
⑤ 线路输出	3.5mm音箱接口,可连接外部无源音箱/音箱功率放大器。
⑥ 乐器	6.35mm乐器接口,支持电吉他、电子琴等乐器输入。
⑦ 话筒2	XLR 麦克风接口,可连接48V大振膜电容麦克风。
⑧ 48V指示灯	48V大振膜麦克风供电指示灯,面板48V开关打开后指示灯常亮红色。
⑨ 线路输入	3.5mm伴奏接口,支持外部伴奏音源,支持手机伴奏输入。
⑩ 话筒3	6.35mm麦克风接口,可连接动圈麦。
⑪ 直播	3.5mm直播接口,可连接外部手机/平板电脑进行直播。

面板标识与功能说明

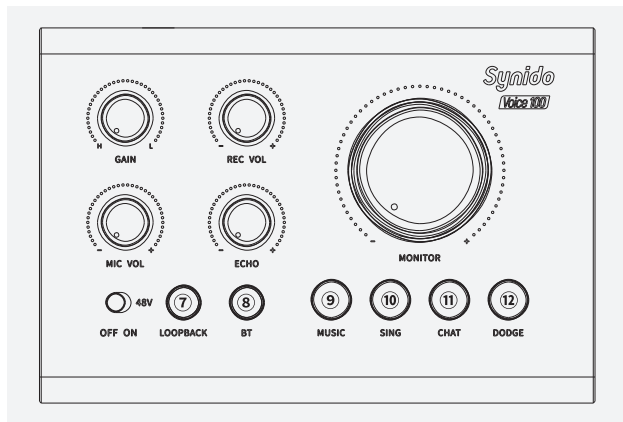


功能名称

功能说明

- | | |
|-----------|--------------------------------|
| ① 话筒音色 | 话筒高低音调节, 根据用户麦克风特性选择合适的话筒音色调节。 |
| ② 录音音量 | 录音到电脑音量大小调节。 |
| ③ 话筒音量 | 本地话筒音量大小调节。 |
| ④ 混响强度 | 混响大小强度调节。 |
| ⑤ 监听音量 | 接通电源后长亮橙色灯, 本地监听音量大小调节。 |
| ⑥ 48V电源开关 | 开启与关闭48V大振膜话筒供电开关。 |

面板标识与功能说明



功能名称

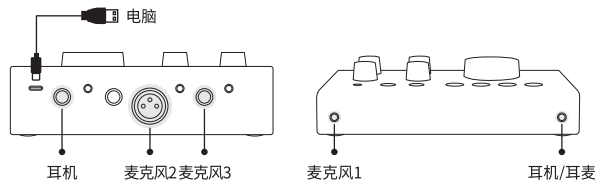
功能说明

- | | |
|------|--|
| ⑦ 内放 | 开启后长亮橙色灯, 电脑伴奏及麦克风均可被录入。 |
| ⑧ 蓝牙 | 开启/关闭蓝牙, 用于手机播放伴奏。
闪烁 蓝牙连接中 长亮 蓝牙已连接 熄灭 蓝牙连接断开 |
| ⑨ 音乐 | 开启后长亮橙色灯, 麦克风静音, 电脑伴奏可被录入。 |
| ⑩ 唱歌 | 内置小、中、大三种混响选择, 唱歌时可选择合适效果, 并调节混响强度和混响音量。
绿灯 小混响 红灯 中混响 蓝灯 大混响 |
| ⑪ 聊天 | 原声效果, 开启后长亮橙色灯。 |
| ⑫ 闪避 | 麦克风拾音时, 电脑或其他输入伴奏, 进行避让, 突出麦克风声音, 麦克风无拾音时, 伴奏恢复播放, 开启后长亮橙色灯。 |

场景应用方法

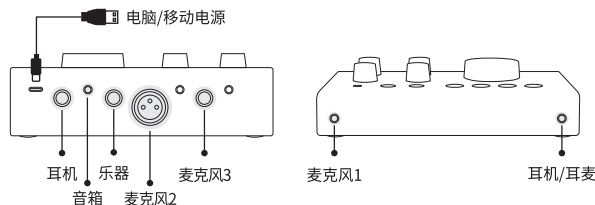
电脑唱歌/录音/直播使用方法:

- ① 使用USB-C数据线按图示连接Voice 100与电脑;
- ② 连接耳机和麦克风(或耳麦);
- ③ 打开唱歌或直播软件即可。



乐器演奏使用方法:

- ① 按图示连接Voice 100与乐器(电吉他、电子琴等);
- ② 如需外出演奏,则连接电源、音箱及麦克风;
- ③ 如需录制,则连接电脑、耳机及麦克风后打开录音软件即可;



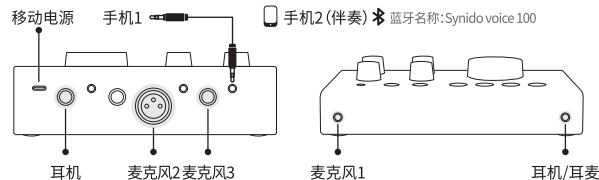
说明:

1. “麦克风1”“麦克风2”“麦克风3”分别指“3.5mm驻极体电容麦克风接口”“XLR麦克风接口”“6.35mm动圈麦克风接口”;“耳机”指6.35mm监听耳机接口,“耳机/耳麦”指3.5mm头戴式/入耳式耳机或耳麦接口,您可以根据您的需求接线。
2. 声卡主体功能请查看面板标识与功能说明页。

场景应用方法

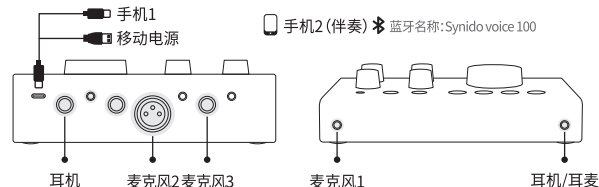
手机直播使用方法一:

- ① 使用3.5mm直播线按图示连接Voice 100与手机1;
- ② 按下声卡面板的BT按键打开声卡蓝牙,使用蓝牙连接手机2;
- ③ 连接电源、耳机和麦克风(或耳麦)后,打开手机1的直播软件即可。



手机直播使用方法二:

- ① 使用OTG电源线(需自备)连接Voice 100、手机1及移动电源;
- ② 按下声卡面板的BT按键打开声卡蓝牙,使用蓝牙连接手机2;
- ③ 连接耳机和麦克风(或耳麦)后,打开手机1的直播软件即可。



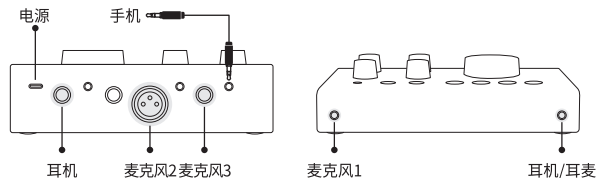
说明:

1. 方法一使用3.5模拟信号,方法二使用OTG数字信号,一般认为数字信号音质效果更佳。
2. 使用方法一进行直播时,手机需支持3.5mm接口(即手机耳机孔需为3.5mm接口),如果手机没有3.5mm接口,则需要与您手机接口对应的3.5mm转接头,如:手机接口为Type-C,则需要Type-C转3.5mm转接头。
3. 使用方法二时,如不外接移动电源,将会消耗手机1的电量,由手机1为声卡供电。
4. “麦克风1”“麦克风2”“麦克风3”分别指“3.5mm驻极体电容麦克风接口”“XLR麦克风接口”“6.35mm动圈麦克风接口”;“耳机”指6.35mm监听耳机接口,“耳机/耳麦”指3.5mm头戴式/入耳式耳机或耳麦接口,您可以根据您的需求接线。

场景应用方法

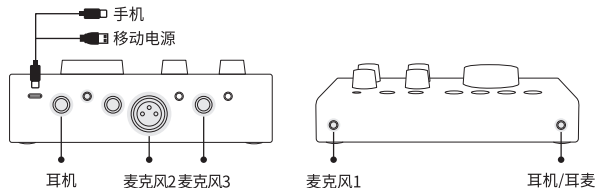
手机唱歌/录音使用方法一:

- ① 使用3.5mm连接线按图示连接Voice 100与手机;
- ② 接通移动电源;
- ③ 连接耳机和麦克风(或耳麦)后,打开手机唱歌、录音软件即可。



手机唱歌/录音使用方法二:

- ① 按图示连接Voice 100和手机;
- ② 接通移动电源;
- ③ 连接耳机和麦克风(或耳麦)后,打开手机唱歌、录音软件即可。



说明:

1. 方法一使用3.5模拟信号,方法二使用OTG数字信号,一般认为OTG数字信号音质效果更佳。
2. 使用方法一进行唱歌或录制时,手机需支持3.5mm接口(即手机耳机孔需为3.5mm接口),如果手机没有3.5mm接口,则需要与您手机接口对应的3.5mm转接头,如:手机接口为Type-C,则需要Type-C转3.5mm转接头。
3. 使用方法二时,如不外接电源,将会消耗手机电量,由手机为声卡供电。
4. “麦克风1”“麦克风2”“麦克风3”分别指“3.5mm驻极体电容麦克风接口”“XR麦克风接口”“6.35mm动圈麦克风接口”;“耳机”指6.35mm监听耳机接口,“耳机/耳麦”指3.5mm头戴式/入耳式耳机或耳麦接口,您可以根据您的需求接线。

软件下载与安装(Mac)

*本软件为Voice 100的PC控制面板,可自定义编辑、保存多种效果参数。不下载软件亦可正常使用本设备。

第一步:软件下载

请前往官网下载软件:www.synido.cn/support/downloads

第二步:连接声卡

使用包装内随附的USB-C数据线连接设备到电脑

第三步:软件安装

双击下载好的软件,按照指示进行安装



第四步:系统设置

确认设备已被电脑识别到后,前往系统偏好设定→声音→输出/输入,找到音频设备列表,选择Synido Voice100为你的输入输出设备



软件下载与安装(Windows)

*本软件为Voice 100的PC控制面板,可自定义编辑、保存多种效果参数。
不下载软件亦可正常使用本设备。

第一步:软件下载

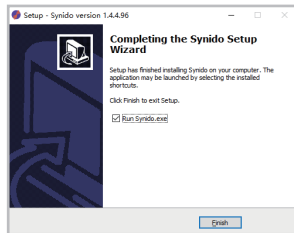
请前往官网下载软件:www.synido.cn/support/downloads

第二步:连接声卡

使用包装内随附的USB-C数据线连接设备到电脑

第三步:软件安装

双击下载好的软件,按照指示进行安装

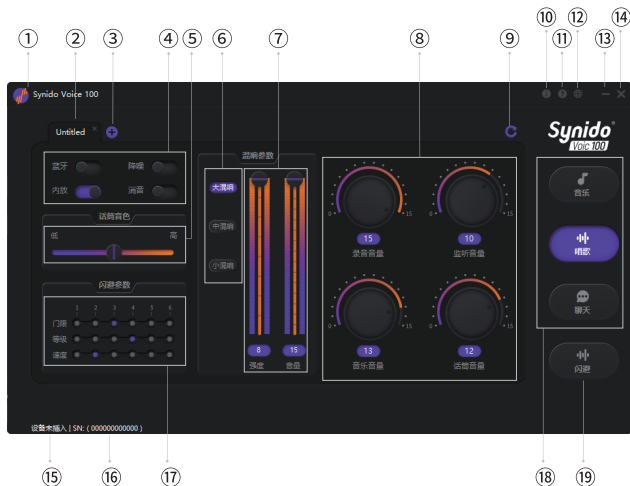


第四步:系统设置

确认设备已被电脑识别到后,右键系统托盘中的扬声器,打开声音设置,找到音频设备列表,选择Synido Voice 100为你的输入输出设备



PC控制面板功能说明



① 程序名称	② 参数设置窗口
③ 新建参数窗口	④ 功能开关
⑤ 话筒高低音	⑥ 混响种类
⑦ 混响参数自定义	⑧ 音量调节
⑨ 重置参数	⑩ 程序信息
⑪ 支持与帮助	⑫ 界面语言
⑬ 程序最小化	⑭ 关闭程序
⑮ 设备连接状态	⑯ SN号
⑰ 闪避参数	⑱ 模式选择
⑲ 闪避开关	

常见故障

Q: 设备连接电脑后指示灯不亮?

A: 请检查设备USB接口是否有插好。

Q: 电脑播放音乐无声?

A: ① 检查电脑音频输入输出设备是否设置本装置;

声音



- ② 检查耳机是否连接上声卡对应插孔;
- ③ 检查耳机是否完全插入插孔;
- ④ 检查耳机音量是否调节到最小无声音。

Q: 麦克风无声?

A: ① 检查声卡工作模式音乐模式下麦克风无声;

- ② 检查麦克风音量旋钮是否控制到最小;
- ③ 检查监听音量旋钮是否控制到最小;
- ④ 检查大振膜话筒检查48V供电开关是否打开。

Q: 手机端直播无声、手机音频外放?

- A: ① 检查连接线材是否对应声卡功能接口;
- ② 请检查手机是否识别到音频设备;
 - ③ 重新插拔手机直播对应线材。

注意事项

1. 避免强烈碰撞, 禁止摔落装置。
2. 液体侵蚀设备会造成故障、短路或错误操作。请使用柔软的干布擦拭溅到设备上的液体。
3. 请勿将本机曝晒, 或放置于高热、通风不良等极端环境下。过热可能会导致本机故障。
4. 产品在不使用时, 请关闭电源存放在干燥通风处。
5. 请使用产品原装音频线和数据线。
6. 当连接或是移除各种连接线时, 请拿取连接头, 切勿拉扯连接导线, 以避免造成短路或伤害装置本身。
7. 不得擅自拆卸和改装, 由此产生的任何产品功能和安全问题由客户自行承担。
8. 正常使用状况下, 机体会产生轻微热度, 此为正常情况。

敬告: 请勿将5V供电麦克风连接到48V供电麦克风接口上, 存在损坏麦克风风险。

售后服务

若您有任何售后服务需求, 请微信扫描下方二维码, 联系官方客服:



Synido小助手

工作时间:

9:00-18:00 (周一至周五)

